



July 21, 2006

**PRODUCT ADVISORY # PA06-07-21**  
**Following PA # PA05-12-06**

**Driver issue detected with**  
**Windows 2003 Server SP1 version**

• <b>Affected product</b>	All applicom PC Network Interface Cards All applicomIO PC Network Interface Cards
• <b>Woodhead range</b>	applicom PCNIC family Direct-Link applicomIO family
• <b>Subject</b>	Driver issue detected with specific windows version.
• <b>Date of application</b>	July 21, 06

**OVERVIEW:**

Using the applicom interface with Windows 2003 Server SP1 has showed driver issues with the applicom card family. An issue has been detected in the Windows 2003 Server SP1 revision linked to a compatibility disrupt on specific driver functionalities. This issue has been confirmed by Microsoft under the KB 909666 reference.

**SYMPTOMS:**

If you have an application accessing to the card over any interface OPC, DDE or DLL, it may fault with a status 51 or a bluescreen. An entry is also generated in the Event Logger : *"applicom WDM driver - Fatal error - Received READ interruption, read queue busy, but IRP not found. Contact immediately applicom INTERNATIONAL!"*.

No communication is then possible with the card an a reset of the PC is necessary to recover this problem.

**RESOLUTION:**

A patch is available over the Microsoft support website under the Article reference KB 909666. You can with this information contact Microsoft to get this patch and install it on your machines.

This patch corrects all driver issues detected related to Windows 2003 Server SP1 or higher and in conjunction with one or several applicom cards installed in this PC and for all different applicom Software versions available.

Please contact your local distributor or Woodhead Software & Electronics representative if you have concerns or questions about this product advisory.

Technical Support can be reached at (519) 725-5136 or +33(0)2.32.96.04.22.

Email: [supportna@woodhead.com](mailto:supportna@woodhead.com) or [supporteu@woodhead.com](mailto:supporteu@woodhead.com)

applicom®

Direct-Link™

RJ-Lnxx®

SST™

